



\* We Still Make House Calls \*  
2009 Vermont Ambulance Service of the Year  
114 Vail Drive, PO Box 401 Lyndonville, VT 05851

January 4, 2019

To the Citizens We Serve:

This year was once again a year of change for Lyndon Rescue. We retired two ambulances from our fleet and purchased a new ambulance. The new ambulance has increased safety features not present in any of our previous trucks. Among them are a 5 point harness system to secure the crewmembers in the back of the ambulance during transport and a performance load stretcher that allows for more secure loading in to the ambulance. Through donations and fundraising we were able to put \$11,300 towards the cost of the new ambulance and will continue our efforts in 2019. We are grateful to the Town of Lyndon and the Lyndonville Fire Department for working with us to house the new ambulance.

We have new leadership in the organization. Our Director of Operations moved on to another full time job opportunity in August but continues to work as a per diem paramedic. We appreciate all of his hard work last year evaluating the organization and budget so that we are in a much better place financially going in to the new year.

We continue to offer CPR and First Aid classes to the community and in 2018 have had over 300 people take classes with us. Our Nationally Certified Child Passenger Safety Technicians continue to inspect child car seats by appointment. One of our CPS Technicians participated in an additional Special Needs training this year to be an increased resource for car seat information for children of all needs.

As in past years we also provided EMT coverage for special events and continued our ambulance billing services.

After 10 years of operating out of a second station in Island Pond we discontinued the operation in August this year. We welcome the employees that have decided to continue to work with us at our Lyndonville station.

Calls for service from Lyndonville station were up this year by 134. In 2017 we had 1,208 calls and in 2018 we had 1,342.

On behalf of the crewmembers of Lyndon Rescue we thank you for your continued support of our organization and allowing us to serve the community.

Sincerely,

A handwritten signature in black ink, appearing to read "J.M. 2".

Jillian McLaughlin, AEMT, CAC, I/C

Director of Operations