

**Lyndon****Rescue**

**\* We Still Make House Calls \***  
**2009 Vermont Ambulance Service of the Year**  
**114 Vail Drive, PO Box 401 Lyndonville, VT 05851**

To the Residents of Lyndon:

The Crewmembers of Lyndon Rescue wish to once again thank our member towns for their continued support and the opportunity to serve.

Calls for service for 2015 were up significantly compared to 2014; 1519 in 2015 vs. 1376 in 2014. This includes our contractual coverage areas of Brighton, Charleston, Morgan, Norton and The UTGs.

2015 was a good year overall. We continued with our CPR, AED and First Aid training as well as our Blood Pressure/Glucose Screening Clinics. These clinics are very popular and folks really look forward to them. We also introduced the national award winning FallScape falls prevention program. Our Nationally Certified Child Passenger Safety Technicians have continued to hold monthly child safety seat inspections on the first Sunday of each month and inspect seats by appointment as well. We entered into a coverage agreement with the town of Charleston, and signed a contract with the Town of Northfield to provide billing services to that town.

We continued our active role in Vermont Homeland Security with membership continuing on the State Homeland Security Improvement Planning and State Training and Exercise Plan committees. Additionally, Lyndon Rescue will be a participant in the National Guard's Vigilant Guard exercise coming up this summer.

Operational challenges are still just that, challenges. Our concerns in this area are several. Healthcare reform and insurance reimbursements which do not cover our costs (most notably Medicare and Medicaid) as well as the rise in substance abuse and mental health issues all present their own individual challenges which Lyndon Rescue needs to be in a position to respond to.

Lyndon Rescue continues to work diligently to keep our costs in line while maintaining the high quality services our communities expect. With that said, Lyndon Rescue is proud to announce we will NOT be seeking an increase in our per capita request for 2016.

On behalf of the crewmembers I thank you for the opportunity to report on *your* Lyndon Rescue.

Cordially,

Mark Podgwaite NRAEMT- NECEMS I/C CAC  
 Director of Operations

**A Non-Profit Ambulance Company serving the communities of: Brighton, Burke, Charleston, East Haven, Granby, Kirby, Lyndon, Morgan, Newark, Norton, Sheffield, Sutton, Victory, Wheelock and The UTGs**